Particulars

About Your Organisation

Organisation Name

Chocoladefabriken Lindt & Sprungli AG

Corporate Website Address

http://www.lindt-spruengli.com

Primary Activity or Product

■ Manufacturer

Related Company(ies)

No

Membership

Membership Number	Membership Category	Membership Sector
4-0034-08-000-00	Ordinary	Consumer Goods Manufacturers

Consumer Goods Manufacturers Operational Profile

- 1.1 Please state what your main activity(ies) is/are within manufacturing
 - End-product manufacturer
 - Own-brand

Operations and Certification P	Progress	gress
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2.1 Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

2.2.1 Do you manufacture for:

Own Brand

2.2.2 Total volume of Refined Palm Oil or RBD Palm Oil used in the year:

1,286

2.2.3 Total volume of Palm Kernel Oil used in the year:

2,552

2.2.4 Total volume of other Palm Oil Derivatives and Fractions used in the year:

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2.2.5 Total volume of all palm oil products you used in the year:

3,838

2.3 Palm oil volume used in the year in your own brands that is sourced through RSPO-certified physical supply chains:

In Your Own Brand

No	Description	Refined palm oil/RBD palm oil (Tonnes)	Palm Kernel Oil (Tonnes)	Palm based derivatives or fractions (Tonnes)
1	Book & Claim	1,282.00	1,513.00	-
2	Mass Balance	-	-	-
3	Segregated	4.00	1,039.00	-
4	Identity Preserved	-	-	-
5	Total volume of palm oil handled that is RSPO-certified	1,286.00	2,552.00	-

2.4.1 Volume of Palm Kernel Expeller used/ handled:

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2.4.2 What type of products do you use CSPO for?

chocolate products (certain fillings)

2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:

Europe 100% **India** 100% **China** 100%

South East Asia 100% North America 100%

2.6 What is the percentage of certified sustainable palm kernel oil in the total palm kernel oil your company sells in:

Europe 100% **India** 100% **China** 100%

South East Asia 100% North America 100%

Time-Bound Plan

3.1 Date expected to/or started to use any RSPO certified palm oil products - own brand

201

3.2 Date expected to be using 100% RSPO certified palm oil products from any supply chain option - own brand

201

3.3 Date expected to be using 100% RSPO certified palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

3.4 Do your (own brand) commitments cover your company's companies' global use of palm oil?

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3.5 Does your company use palm oil in products in goods you manufacture on behalf of other companies?

n

When do you expect to actively promote the use of certified sustainable palm oil in other manufacturers' brands that you sell?

3.6 Which countries that your organization operates in do the above commitments cover?

Australia, Austria, Brazil, Canada, China, Czech Republic, France, Germany, Hong Kong, Ireland, Italy, Japan, Poland, Russian Federation, South Africa, Spain, Sweden, Switzerland, United Arab Emirates, United Kingdom, United States

- 3.7 What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) please state annual targets/strategies
- Complete volume sourced according to Book & Claim Green Palm since 2011
- Process to source 100% segregated certified palm oil / palm kernel oil by end 2015 has been initiated
- 3.8 Date of first supply chain certification (planned or achieved)

2011

Trademark Related

4.1 Do you use or plan to use the RSPO trademark on your own brand products?

No

Please explain why

We are generally not using external labels on our packaging

GHG Emissions

5.1 Are you currently assessing the GHG emissions from your operations?

Yes

5.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

- We report the absolute numbers on https://www.cdp.net to investors
- We publicly report the % changes of GHG emissions per ton of chocolate produced (please see latest Sustainability Report on http://www.lindt-spruengli.com/fileadmin/Global_content_all_access/Sustainability_Corporate/5_Sustainability_Governance/Downloads/COP_2014_LindtSprungli.pdf)

Actions for Next Reporting Period

6.1 Outline actions that will be taken in the coming year to promote sustainable palm oil.

Finalizing implementation of 100% segregated and certified palm oil procurement through engagement with suppliers

Reasons for Non-Disclosure of Information

7.1 If you have not disclosed any of the above information, please indicate the reasons why

Other

- Others:

Please note that the sustainability practices of Russell Stover (acquired late 2014) will be stepwise adapted to the norms of the Lindt & Sprüngli Group, and are therefore not yet integrated in this ACOP.

Application of Principles & Criteria for all members sectors

- 8.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:
 - Water, land, energy and carbon footprints M-Policies-to-PNC-waterland.pdf
 - Ethical conduct and human rights
 M-Policies-to-PNC-ethicalconducthr.pdf
 - Labour rights
 M-Policies-to-PNC-laborrights.pdf

8.2 What steps will/has your organization taken to support these policies?

Please see our Sustainability Progress Report 2014 and our Corporate Sustainability website: www.lindt-spruengli.com/sustainability

Commitments to CSPO uptake

As you don't source 100% CSPO through physical supply chains (IP/SG/MB), please answer the following questions: Do you have plans to?
Yes
Please specify
We are working on the switch to 100% SG palm oil / palm kernel oil by end 2015
9.1 Do you have plans to immediately cover the gap using Book & Claim?
Yes
How and when do you plan to immediately cover the gap using Book & Claim?
We buy 100% palm oil according to book&claim already since 2011
Concession Map

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Do you agree to share your concession maps with the RSPO?

No

Please explain why

Please see our sustainability website: www.lindt-spruengli.com/sustainability

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

availability of segregated specific products (fractions of palm oil) in small quantities for a reasonable sustainability premium

2 How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

Yes

Simpler to Comply to:

No

3 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Please see our sustainability website: www.lindt-spruengli.com/sustainability

4 Other information on palm oil (sustainability reports, policies, other public information)